

FORM A
GAA PERFORMANCE TARGETS FY 2018

LWD NAME: TIAONG WATER DISTRICT

MFOs AND PERFORMANCE INDICATORS	FY 2017 ACTUAL ACCOMPLISHMENT (2)	FY 2018 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2018 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)
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A. Water Facility Service Management

2017 Budget					
PI 1 (Quantity) access to potable water	Percentage of barangay with access to potable water against the total number of barangays within the coverage of the LWD	80.65%	82%	Engineering & Production Division	
PI 2 (Quality) reliability of service	Percentage of household connections receiving 24/7 supply of water	100%	100%	Engineering & Production Division	
PI 3 (Timeliness) Adequacy	Source Capacity of LWD to meet demands for 24/7 supply of water	1.71 : 1	1.5 : 1	Engineering & Production Division	

B. Water Distribution Service Management

2017 Budget					
PI 1 (Quantity) NRW	Percentage of unbilled water to water production	23%	25%	Engineering & Production Division	
PI 2 (Quality) Potability	Average deviation from PNSDW (chlorine residual requirements) from January 1 to December 31.	0.3	0.3 ppm	Engineering & Production Division	
PI 3 (Timeliness) Adequacy / Reliability of service	Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD proposed for approval by CSC	24 HOURS	24 hours	Administrative & General Services Division	

MFOs AND PERFORMANCE INDICATORS		FY 2017 ACTUAL ACCOMPLISHMENT	FY 2018 TARGET	RESPONSIBLE OFFICE/UNIT	FY 2018 ACTUAL ACCOMPLISHMENT	ACCOMPLISHMENT RATE
	(1)	(2)	(3)	(4)	(5)	(6)
Support to Operation (STO)						
2017 Budget						
PI 1	Staff Productivity Index The Staff Productivity Index of one (1) position for every one hundred twenty (120) service connections for Category C, shall be strictly observed in the determination of the total number of positions in an LWD - in PI 3	155:1	155:1	Finance & Commercial Division		
PI 2 <i>affordability</i>	Reasonableness/Affordability of water rates to consumers with access connections. Water rate for the 1st 10 cu.m. must not exceed 5% of the average income of LG	5% P 200.00 Minimum Charge LG =P6,721.00 5% = P336.05	5% P 200.00 Minimum Charge LG =P6,721.00 5% = P336.05	Finance & Commercial Division		
PI 3	Customer Satisfaction Percentage of Customer Complaints acted upon against received complaints	100% 3,611/3,611	100%	Finance & Commercial Division		
General Administration and Support Services (GASS)						
2017 Budget						
PI 1	Financial viability & sustainability of LWD operations (Collection Efficiency, Positive Net Balance in the Net Income for 12 months, Current Ratio	91.00% P 753,809.22 2.22:1	90% Positive Net Balance in the Ave. Net Income for 12 months 2-1	Finance & Commercial Division		

MFOs AND PERFORMANCE INDICATORS (1)	FY 2017 ACTUAL ACCOMPLISHMENT (2)	FY 2018 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2018 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)
PI 2 a. Compliance with COA reporting requirements in accordance with content and period of submission <i>Submission of five financial reports i.e. Balance Sheet, Statement of Income and expenses, Statement of Cash Flows, Statement of Government Equity, Notes to Financial Statement, Report on Ageing of Cash Advance</i>	12/12 <i>Balance Sheet, Statement of Income and expenses, Statement of Cash Flows, Statement of Government Equity, Notes to Financial Statement, Report on Ageing of cash advance and Quarterly reports (ROSA, EME, Publicized Projects</i>	12/12 <i>Balance Sheet, Statement of Income and expenses, Statement of Cash Flows, Statement of Government Equity, Notes to Financial Statement, Report on Ageing of cash advance and Quarterly reports (ROSA, EME, Publicized Projects</i>	Finance & Commercial Division		
b. Compliance with LWUA reporting requirements in accordance with content and period of submission <i>i.e. Monthly Data Sheet, Balance Sheet, Statement of Income and expenses, Statement of Cash Flows, Microbiological/Physical/Chemical/Chlorine residual report, Approved WD budget with Annual Procurement Plan, Annual Report.</i>	12/12 <i>MDS Balance Sheet Income Statement Cash Flow Microbiological/Physical/Chemical/Chlorine residual report, Approved WD budget</i>	12/12 <i>MDS Balance Sheet Income Statement Cash Flow Microbiological/Physical/Chemical/Chlorine residual report, Approved WD budget</i>	Finance & Commercial Division		

MFOs AND PERFORMANCE INDICATORS	(1)	FY 2017 ACTUAL ACCOMPLISHMENT	(2)	FY 2018 TARGET	(3)	RESPONSIBLE OFFICE/UNIT	(4)	FY 2018 ACTUAL ACCOMPLISHMENT	(5)	ACCOMPLISHMENT RATE	(6)
PI 3 Compliance to COA AOM	³ Resolve at least 30% of COA findings stated in the AOM issued to the Agency for prior years as of December 31, 2018	50%	Resolve at least 30% of COA findings stated in the AOM issued to the Agency for prior years as of December 31, 2018	Finance and Commercial Division	50%	100%					
PI 4 Budget Utilization Rate (BUR)	Actual Disbursement on CAPEX versus Approved CAPEX budget for the current year should not be less than 85%.	98%	Actual Disbursement on CAPEX versus Approved CAPEX budget for the current year should not be less than 85%.	Finance and Commercial Division	91%	100%					

³ Management Report (signed by GM) on resolved COA Findings

Submitted by:


AUREA M. LINDO
 Division Manager C

Date: _____

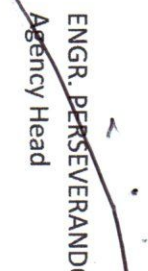

WILFREDO T. MORALES
 Division Manager C

Date: _____


ENGR. ANSELMO B. ADAME
 Division Manager C

Date: _____

Approved by:


ENGR. PERSEVERANDO
 Agency Head

Date: _____