

**FORM A**  
**GAA PERFORMANCE TARGETS FY 2018**

ANNEX 1

LWD NAME: TIAONG WATER DISTRICT

MFOS AND PERFORMANCE INDICATORS		FY 2017 ACTUAL ACCOMPLISHMENT	FY 2018 TARGET	RESPONSIBLE OFFICE/UNIT	FY 2018 ACTUAL ACCOMPLISHMENT	ACCOMPLISHMENT RATE	REMARKS
(1)		(2)	(3)	(4)	(5)	(6)	(7)
<b>A. Water Facility Service Management</b>							
<b>2017 Budget</b>							
Pl 1 (Quantity) access to potable water	Percentage of barangay with access to potable water against the total number of barangays within the coverage of the LWD	80.65%	82%	Engineering & Production Division			
Pl 2 (Quality) reliability of service	Percentage of household connections receiving 24/7 supply of water	100%	100%	Engineering & Production Division			
Pl 3 (Timeliness) Adequacy	Source Capacity of LWD to meet demands for 24/7 supply of water	1.71 : 1	1.5 : 1	Engineering & Production Division			
<b>B. Water Distribution Service Management</b>							
<b>2017 Budget</b>							
Pl 1 (Quantity) NRW	Percentage of unbilled water to water production	23%	25%	Engineering & Production Division			
Pl 2 (Quality) Potability	Average deviation from PNSDW (chlorine residual requirements) from January 1 to December 31.	0.3	0.3 ppm	Engineering & Production Division			
Pl 3 (Timeliness) Adequacy / Reliability of service	Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD proposed for approval by CSC	24 HOURS	24 hours	Administrative & General Services Division			



MFOs AND PERFORMANCE INDICATORS		FY 2017 ACTUAL ACCOMPLISHMENT (2)	FY 2018 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2018 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
Support to Operation (STO)							
<b>2017 Budget</b>							
PI 1	Staff Productivity Index  The Staff Productivity Index of one (1) position for every one hundred twenty (120) service connections for Category C, shall be strictly observed in the determination of the total number of positions in an LWD - in PI 3	155:1	155:1	Finance & Commercial Division			
PI 2 <i>affordability</i>	Reasonableness/Affordability of water rates to consumers with access connections. Water rate for the 1st 10 cu.m. must not exceed 5% of the average income of LIG	5%  P 200.00 Minimum Charge LIG =P6,721.00 5% = P336.05	5%  P 200.00 Minimum Charge LIG =P6,721.00 5% = P336.05	Finance & Commercial Division			
PI 3	Customer Satisfaction  Percentage of Customer Complaints acted upon against received complaints	100%  3,611/3,611	100%	Finance & Commercial Division			
<b>General Administration and Support Services (GASS)</b>							
<b>2017 Budget</b>							
PI 1	Financial viability & sustainability of LWD operations (Collection Efficiency, Positive Net Balance in the Net Income for 12 months, Current Ratio	91.00%  P 753,809.22  2.22:1	90%  Positive Net Balance in the Ave. Net Income for 12 months  2:1	Finance & Commercial Division			



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(1)	(2)	(3)	(4)	(5)	(6)	(7)	
PI 2	a. Compliance with COA reporting requirements in accordance with content and period of submission	12/12	12/12	Finance & Commercial Division			
	Submission of five financial reports i.e. Balance Sheet, Statement of Income and expenses, Statement of Cash Flows, Statement of Government Equity, Notes to Financial Statement, Report on Ageing of Cash Advance	Balance Sheet, Statement of Income and expenses, Statement of Cash Flows, Statement of Government Equity, Notes to Financial Statement, Report on Ageing of cash advance and Quarterly reports (ROSA, EME, Publicized Projects	Balance Sheet, Statement of Income and expenses, Statement of Cash Flows, Statement of Government Equity, Notes to Financial Statement, Report on Ageing of cash advance and Quarterly reports (ROSA, EME, Publicized Projects				
	b. Compliance with LWUA reporting requirements in accordance with content and period of submission	12/12	12/12	Finance & Commercial Division			
	i.e. Monthly Data Sheet, Balance Sheet, Statement of Income and expenses, Statement of Cash Flows, Microbiological/Physical/Chemical/Chlorine residual report, Approved WD budget with Annual Procurement Plan, Annual Report.	MDS Balance Sheet Income Statement Cash Flow Microbiological/Physical/Chemical/Chlorine residual report, Approved WD budget	MDS Balance Sheet Income Statement Cash Flow Microbiological/Physical/Chemical/Chlorine residual report, Approved WD budget				



MFOS AND PERFORMANCE INDICATORS		FY 2017 ACTUAL ACCOMPLISHMENT	FY 2018 TARGET	RESPONSIBLE OFFICE/UNIT	FY 2018 ACTUAL ACCOMPLISHMENT	ACCOMPLISHMENT RATE	REMARKS
(1)		(2)	(3)	(4)	(5)	(6)	(7)
Pl 3	a. Compliance with COA Audit Observation Memorandum	50%	Resolved at least 30% of COA findings stated in the COA AOM issued to TWD for prior years.	Finance & Commercial Division			
Pl 4	a. Budget Utilization Rate (BUR) Actual Disbursement on CAPEX	97.62%	Approved CAPEX Budget for the current year should be at least 85%	Finance & Commercial Division			

Submitted by:

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Approved by:

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Agency Head  
Date: \_\_\_\_\_