

FORM A
PERFORMANCE ACCOMPLISHMENTS

LWD NAME: **TIAONG WATER DISTRICT**

MFOs AND PERFORMANCE INDICATORS (1)	FY 2014 ACTUAL ACCOMPLISHMENT (2)	FY 2015 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2015 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
A. Water Facility Service Management						
2014 Budget						
PI 1 (Quantity) <i>access to potable water</i>	Percentage of barangay with access to potable water against the total number of barangays within the coverage of the LWD	19/31	22/31	Engineering & Production Division		
PI 2 (Quality) <i>reliability of service</i>	Percentage of household connections receiving 24/7 supply of water	5,000/5,000	5,424/5,424	Engineering & Production Division	98%	
PI 3 (Timeliness) <i>Adequacy</i>	Source Capacity of LWD to meet demands for 24/7 supply of water			Engineering & Production Division		
B. Water Distribution Service Management						
2014 Budget						
PI 1 (Quantity) <i>NRW</i>	Percentage of unbilled water to water production	29%	28%	Engineering & Production Division		
PI 2 (Quality) <i>Potability</i>	Average deviation from PNSDW (chlorine residual requirements) from January 1 to December 31.	0.3 ppm	0.3 ppm	Engineering & Production Division		
PI 3 (Timeliness) <i>Adequacy / Reliability of service</i>	Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD proposed for approval by CSC	24 hours	24 hours	Administrative & General Services Division		

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Support to Operation (STO)						
2013 Budget:						
PI 1	Staff Productivity Index The Staff Productivity Index of one (1) position for every one hundred twenty (120) service connections for Category C, shall be strictly observed in the determination of the total number of positions in an LWD - in PI 3	29	31	Finance & Commercial Division	33	
PI 2 <i>affordability</i>	Reasonableness/Affordability of water rates to consumers with access connections. Water rate for the 1st 10 cu.m. must not exceed 5% of the average income of LIG	4%	5%	Finance & Commercial Division		
PI 3	Customer Satisfaction Percentage of Customer Complaints acted upon against received complaints	100%	100%	Finance & Commercial Division		
General Administration and Support Services (GASS)						
2013 Budget:						
PI 1	Financial viability & sustainability of LWD operations (Collection Ratio, Operating Ratio, Current Ratio)	Collection Ratio-90% Operating Ratio-69.94% Current Ratio-1.23:1	95% 75% 2:1	Finance & Commercial Division		

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PI 2	a. Compliance with COA reporting requirements in accordance with content and period of submission <i>Submission of five financial reports i.e. Balance Sheet, Statement of income and expenses, Statement of Cash Flows, Statement of Government Equity, Notes to Financial Statement, Report on Ageing of Cash Advance</i>	100% <i>Balance Sheet, Statement of income and expenses, Statement of Cash Flows, Statement of Government Equity, Notes to Financial Statement, Report on Ageing of cash advance and Quarterly reports (ROSA, EME, Publicized Projects</i>	100% <i>Balance Sheet, Statement of income and expenses, Statement of Cash Flows, Statement of Government Equity, Notes to Financial Statement, Report on Ageing of cash advance and Quarterly reports (ROSA, EME, Publicized Projects</i>	Finance & Commercial Division		
	b. Compliance with LWUA reporting requirements in accordance with content and period of submission <i>i.e. Monthly Data Sheet, Balance Sheet, Statement of income and expenses, Statement of Cash Flows, Microbiological/Physical/Chemical/Chlorine residual report, Approved WD budget with Annual Procurement Plan, Annual Report.</i>	100% <i>MDS Balance Sheet Income Staement Cash Flow Microbiological/Physical/Chemical/Chlorine residual report, Approved WD budget</i>	100% <i>MDS Balance Sheet Income Staement Cash Flow Microbiological/Physical/Chemical/Chlorine residual report, Approved WD budget</i>	Finance & Commercial Division		

Submitted by:

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AUREA T. LINDO
Adm. Services Asst. A

ENGR. ANSELMO B. ADAME
Engineer B

Date: _____

Date: _____

Date: _____

Approved by:

ENGR. PERSEVERANDO T. ATIENZA
Agency Head

Date: _____